

planad





Planad celebrates 25 years



MARQUES GOMES / CEO

It was the entrepreneurial spirit and the ability to take risks of its promoters that led to the creation of this business project, which now celebrates its 25th anniversary. In partnership with internationally renowned organizations, PLANAD offers the latest technological solutions in the areas such as Self-Service Banking, networking, telecommunications engineering and customized electronic security, hardware, multifunctional, software and training.

In 1999, PLANAD instituted its Self-Service Banking area, where it currently stands out as the main provider of MULTICAIXA Network since its creation in 2002. It provides Automatic Teller Machines (ATM), Point-of-Sale (POS), PIN Pads and customizes the MULTICAIXA and international cards, having a Card Personalization Centre, certified according to the most stringent international safety standards.

PLANAD also provides decentralized Personalisation solutions' cards, personalization of checks and respective secure paper and electronic processing of bank checks. In its portfolio, it also provides solutions for counting, treatment, money authentication (sorters, notes and coins counting machines) and accepting and dispensing money (recyclers).

PLANAD – Planeamento e Informática, Lda. is an exclusively Angolan capital company founded in 1990 that provides integrated solutions of products and services in the area of Information Technology.

It offers a range of options for servers and multifunction solutions (copy, print, fax, email and scanning). In terms of software, it provides business management and billing solutions, pedagogical management for schools and universities, hotel management and catering.

It provides management solutions for points and accesses using biometric technology.

PLANAD offers a wide range of consumables, PIN mailler, custom paper rolls for ATM and POS, ribbons, passbook printer, printing paper, toner and ink cartridges. It accumulates experience in the public, banking, oil and business sectors. PLANAD has 260 employees with multidisciplinary expertise, extensive experience and knowledge of the different activity sectors where it operates.

With headquarters in Luanda and a Service and Logistics Centre in Viana Park, in Viana, PLANAD develops its commercial and technical activity throughout the Angolan territory, having also repair and logistics centres in the provinces of Benguela, Cabinda, Huambo, Huila, Lunda Sul and Malange.

The structure of mobile resources has been strengthened with the growth of activity, adapting to the specific needs of each business area and has now a fleet of 100 cars and 75 motorcycles. PLANAD is aware of its civic responsibility to the community and has effectively supported social and

educational institutions over the years. PLANAD challenges are focused on the ongoing search for service excellence, with particular regard to aspects related to the expertise, training, efficiency and safety, trying to anticipate its customers' needs.

Mission

To provide technological, integrated and innovative solutions, cultivating lasting relationships of trust with customers and partners, based on continuous improvement of employees and in a culture of training, rigor and excellence.

Vision

To be recognized by customers and partners as an innovative and credible organization with Angolan cadres, consolidating its reference position in the market of Information Technologies.

Values

- **Trust** - Of employees and commitment to partners.
- **Accuracy** - Focused on excellence.
- **Competence** - In everything we do.
- **Innovation** - New approaches to problems and solutions offered.
- **Solidarity** - Together we make it happen.
- **Customer Orientation** - More than a customer, a partner.

We make it happen!



Celebration of Planad's 25th birthday

On 5 October, in Casa 70 club, in Luanda, PLANAD's 25th birthday celebration dinner took place, attended by collaborators from all of Angola's provinces. During the ceremony all collaborators were acknowledged and their dedication and professionalism were exalted. Some collaborators were also paid homage to for their seniority, namely those completing 15 and 20 years of service.







CREDITS



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With our experience, we make it happen.

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