

planad

**Planad
celebrates
25 years**



Glory USF-100
maximizes
treasuries
management

Checks
personalisation



Planad celebrates 25 years



MARQUES GOMES / CEO

The year was 1990, the public administration as well as the public and private corporate sectors were displaying a concerning shortage scenario in the technological field; this combined with the lack of computing tools capable of fulfilling management needs was preventing the development and modernization of the area above.

Through the entrepreneurship of a few individuals and their ability to take risks, business opportunities in that respect were identified and a new business project was born. This was translated into the creation of PLANAD - Planeamento e Informática, Lda., which in its portfolio offered a range of computing equipments and Software solutions to its clients.

PLANAD acquired its first facilities that were located in Rua Joaquim Capango boasting an area of approximately 170 square meters. UNIX and LINUX OS based networks, as well as NOVELL ones, became one of the company's strengths; several workshops were given in Angola concerning a number of different areas such as, computing through the user's perspective, administrative secretariat, accounting, to name a few. By 1992, the successful growth rate and development sustained by the different areas of business, made it necessary that new facilities with better conditions were acquired. The new installations with approximately 1.200 square meters located

in the Marien Nguabi Avenue were to where the company's headquarters and all of its operational areas were transferred to. In 1995, with the support of an international partner PLANAD was able to provide a vaster role of solutions concerning office automation. These included products linked to copying, printing, faxing, etc. In 2000, the development of the national banking system led to the introduction of electronic payments; PLANAD became then the first entity to supply ATMs, POS and personalising bank cards, in an attempt to fully meet the market needs.

The introduction of new products and services related to money processing and counting (notes and coins) also contributed to the expansion in the provision of solutions in this field.

The development of the banking network at national level justified that PLANAD created its own technical team. This team composed by angolan staff only, and trained by PLANAD, has the purpose of ensuring/ guaranteeing support of the company's entire operation throughout Angola.

In 2011, PLANAD in its road to development took on another great challenge, the acquisition of its new headquarter facilities in Luanda. These are located in Rua Assalto de Moncada in a new building with an approximate area of 3.000 square meters of office space.

This move allowed PLANAD's employees to perform their duties in the best conditions available, furthermore, the company also invested in the development of a set of measures within the organisation and improvement of work relations.

Due to the company's activity growth the fleet infrastructure has been reinforced to better suit the needs of each specific area. Still regarding the company's infrastructures, new premises were acquired in the Viana Park industrial complex where the Logistics and Technical Assistance departments will be based. These premises have a total area of 4.800 square meters.

Concurrently, PLANAD continues with the policy of modernising its technical support facilities throughout the provinces. More recently, the creation of new centers for card and cheque personalisation capable of complying with the stricter international security standards continues to stand out. PLANAD's department of Networks namely, in the field of Electronic Security, was reinforced with new partnerships so that custom professional solutions could be made available to its clients.

Always striving for continuous improvement, a set of initiatives within the organisation, process enhancement, information systems and a special emphasis on the ongoing training of the workforce has been launched. Partnerships with internationally acknowledged entities enabled PLANAD to supply the Angolan market with the latest solutions in its diverse areas of business.

Over these 25 years the development of PLANAD is above all due to the company's employees. From the long standing ones who contribute to the organisation's culture, the trust and mission frame of mind they have always dedicated to this project, to the newest employees who are strengthening the company's human framework, while not forgetting former employees.

To all of the above, we extend our gratitude for all the effort and loyalty.

A special acknowledgment to our clients for the trust placed in our company.

Many thanks to our partners both national and international for the investment and trust placed in PLANAD and the Angolan market.

This year we are celebrating PLANAD's 25th anniversary, and the task of ensuring this project continues to grow even further was, is, and will be a responsibility shared by us all, and we count with all of you for the new challenges ahead.

Special regards to everyone who has been involved with PLANAD over these 25 years. We make it happen!

Access Control Solution with an **Integrated Security Platform (OnGuard)**

Planad in partnership with RedisLogar Portugal, has implemented an Access Control Solution with the OnGuard Integrated Security Platform at the TDA Talatona site. This solution concerns the control of accesses on two different aspects:

Vehicle control: gates with RFID readers were installed at every access point throughout the site, validating vehicles through their identification TAG (RFID TAG).



Pedestrian control: 2 double bidirectional turnstiles were installed and connected to biometric readers in order to control the accesses and log the time readings of the staff.

Check Personalisation Bureau

Governed by the security rules issued by the Angola Central Bank, PLANAD provides security paper for checks and their customization, with response times of 24 hours.

The check personalisation solution uses laser technology and impact printing for the MICR encoding on the security documents. The solution is controlled by specialized software with integral barcode verification for the MICR encoding.

This solution addresses new specifications and security standards for the checks, including OCR (Optical Character Recognition), ICR (Intelligent Character Recognition), and PCS (Print Contrast Signal), among others.



Glory USF-100 maximizes the treasuries management

Glory's USF-100 is a mini sorter that counts, authenticates and separates the main notes in circulation in Angola, namely Kwanza, USD and Euro. Improves cash management efficiency and enables money split quality for the supply of ATMs.

NEW OFFICE AND REPAIR CENTER

BENGUELA

Rua Mo Senhor Killing, zona C, Benguela
GPS: 12°34'47.2"S / 13°24'31.9"E

HUAMBO

Rua Mariano Machado, cidade Baixa, Huambo
GPS: 12°45'37.8"S 15°45'07.3"E

The Ingenico PIN Pad is a unique and innovative solution



iPP320 innovative PIN Pad covers every possible payment method including contactless and mobile phone (NFC), offering total convenience to shoppers. Boasting secure transactions, extensive communication technologies and a plug-and-play installation, this compact retail PIN-Pad is an unmatched, innovative solution.

New Ingenico IPP320 PIN Pad had its Official Launch on September 2014, with the opening of two major surfaces of the Zahara Group:

Kero Gika, in Luanda, with the installation of 65 IPP320 terminals.

Kero Benguela, with the installation of 47 IPP320 terminals.

Xerox equipment

Planad has provided Xerox equipment and technical support to the first meeting of African Ministers of Health jointly organized by the World Health Organization and the African Union Commission, held in Luanda, from 13-18 April 2014.

CONFERENCES

2nd National Meeting of Treasury

Participation in the 2nd Treasury National Meeting, sponsored by the Central Bank of Angola, held in Lubango, on 21-22 February 2014, to define and share new strategies and rules on payment methods.

CPS Global User Group Benchmarking Study from DeLaRue

CPS Global User Group, Benchmarking Study from DeLaRue, held in Amsterdam, from 9 - 11 April 2014.

PLANAD sponsored as Silver Sponsor the 5th Edition of CARDS & PAYMENTS Congress

PLANAD, in partnership with DATACARD, sponsored as Silver Sponsor, the 5th Edition of CARDS & PAYMENTS Congress, held in Luanda, on July 9, 2014, about "Possibilities of Growth, Business and Innovation to Obtain Solutions and Develop Opportunities".

"Service Academy" Conference from NCR

"Service Academy" Conference from NCR, held in Barcelona, on September 18, 2014.

Instant Card Issuance Solution

PLANAD has been implementing an instant card issuance solution in the banking sector. This solution has been implemented about 180 times in several banking branches. PLANAD provides the equipment and consumables, software, and the respective installation, training and maintenance services.



Vehicles for Moving ATM Spares

PLANAD has vehicles for moving ATM spares stock located in key areas of the province of Luanda, which support the ATM technicians when providing technical assistance to its clients.

This solution allowed us to reduce ATM intervention's response times and make the best use of technical resources.





Support to Lar de Santa Bárbara

PLANAD has arranged the Christmas party for Lar de Santa Bárbara. A lunch for children where gifts were distributed and happy moments shared.

Lar de Santa Bárbara was founded in May 1991 and has 115 disadvantaged children aged between 2 and 22 years. It has two shelters, located in Bairro da Coreia and Viana.

This ongoing support consists in the delivery of food, equipment and financial sponsorships.

We wish to acknowledge the entire PLANAD team in particular the notable commitment of the sales staff.



CREDITS



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Since 1990
We make it happen

