

planad



Kiosk I64A

The I64A kiosk, also known as a Smart Teller Machine (STM), from GRG Banking is an innovative and high-security solution for automated banking services. It takes advantage of teller-assisted transactions to integrate the advantages of self-service service associated with the traditional service of a bank branch, providing a complete banking experience with less physical space.



New solutions for the banking sector

PLANAD has a set of innovative banking solutions, specifically equipment aimed at automating smart branches, with self-served cash transactions, self-served non-cash transactions and other interactions with the Bank through digital means. Within the scope of process automation, it has kiosk systems with

customised features according to each client's specific needs. These solutions aim to facilitate convenient access to processes, such as opening a simplified bank account, updating expired documents, simulating insurance or bank credit, and issuing a Multicaixa card, personalised at the moment.

We make it happen



It is an intelligent banking terminal designed to provide seamless migration from mundane counter transactions to a self-assisted or remote service platform. It allows customers to perform almost all banking business operations through real-time video interaction and guided by a remote operator.

This solution increases operational efficiency at the bank branch, optimises the user experience, and reduces operational costs. The I64A kiosk is easy to implement at the Bank branch and can be available 24/7 as an effective way to expand banking service channels.

Remote update of POS Move 2500

PLANAD implemented the remote update of the MOVE 2500 POS to version 59.40 of the payment application, which will allow payments with QRCode.



Banknote processing and counting systems

PLANAD represents the prestigious GLORY and MAGNER brands in banknote processing and counting solutions for branches and treasuries, including strapping and packaging systems for bundles of banknotes.

Focus on Software development

PLANAD maintains its focus on software development, highlighting the GESTCARDNET card management and personalisation software. This software could be integrated with Banking APIs and frequency and access control solutions for our customers, including the integration of new biometrics readers for this purpose. New functionalities and improvements were implemented internally in the internal financial/document management platforms (Digital Archive software), the technical/operational and human resources management software (GESTPLANAD/RH), and the internal time and attendance management software (GESTHANDNET).

Cards

PLANAD has been increasing the supply and personalisation of domestic and international bank cards (Visa and Mastercard).

The batches of cards we supply include cards produced with recycled materials.

Launch of the first THALES Recycled PVC Card on the Angolan market

With the launch of recycled PVC cards on the market for Multicaixa and Mastercard, we reinforce our commitment to sustainability. We are leading the way towards a future



in which the banking community contributes to improving people's lives and the planet, according to society's expectations, achieving a substantial reduction in negative environmental impacts.

FILDA 2024

PLANAD participated in the 39th edition of the Luanda International Fair, which took place from July 23 to 28, 2024, in the Zona Económica Especial (ZEE).

At FILDA, new innovative solutions for electronic banking were presented, highlighting equipment aimed at automating smart branches and enabling digital interaction with the Bank through kiosk systems with customised functionalities from NCR and GRG Banking.

PLANAD also presented the GLORY and MAGNER banknote processing



and counting systems for branches and treasuries.

Some of PLANAD's main partners were present, namely Jodrax, NCR and GRG Banking, who contributed to the success of this participation.

PLANAD also provided the Lobby ATMs for the EMIS stand.



"Leão de Ouro" Award

PLANAD won the "Leão de Ouro" Award in the Best Trade and Services Participation category at the 39th edition of the Luanda International Fair.

This distinction recognises the work carried out by the entire PLANAD team in favour of developing the country's economy.

VII Conferência Nacional de Tesouraria

PLANAD was present at the VII Conferência Nacional de Tesouraria, promoted by the National Bank of Angola, in Saurimo, Lunda-Sul, on June 6th and 7th, 2024.

A wide range of solutions for the banking sector were on display, including counting, authentication and cash strapping equipment, kiosks, payment terminals, cards, and various consumables. This event addressed topics related to monetary circulation and cash management.



Cybersecurity Awareness Training

As part of the internal Information Security Management Project (SEGINFO) and in partnership with Cybersecur, PLANAD delivered Culture and Cybersecurity Awareness Training to all its employees in June 2024. These sessions aimed to guide employees towards safe behaviour

online. The main objectives were information security awareness (Security Awareness Training) and sensitivity to the risks of social engineering, which fit in with their day-to-day tasks and the level of information to which they have access.

ANGOTIC (Angola ICT Forum 2024)

PLANAD participated in the global event ANGOTIC Forum 2024, which took place from June 13th to 15th, 2024. This was a very positive and enlightening experience regarding IT companies' and institutions' positioning and strategies in the Angolan market.



PCI International Conference – Barcelona 2024

PLANAD was present at the Europe Community Meeting event in Barcelona last October as a Participating Organization of the Payment Card Industry Security Standards Council (PCI SSC). This event was attended by more than 600 professionals from the payments industry, and various

topics were discussed, namely the new requirements of the PCI DSS regulations that will come into force on March 31, 2025, the new strategy for alignment and standardisation of the various PCI portfolio standards, and training, networking, and collaboration opportunities among diverse stakeholders.

Mastercard RiskX International Conference - Miami 2024

As part of the Mastercard Global Vendor Card Production (GVCP) certification granted to PLANAD, we were part of the Mastercard RISK X conference. This event took place in Miami, Florida, last October and featured numerous workshops, presentations and insights around new tools, customer experience and best practices based on generative artificial intelligence, always to minimise the risk of fraud, cybercrime and the constant evolution of threats in the industry.



Visit to GRG Banking

In March 2024, PLANAD visited partner GRG Banking in China. This was an excellent opportunity to strengthen commercial relationships, identify GRG's solutions, and visit its facilities.

GRG Banking is a leader in digital transformation for the banking and smart city sectors.



Technical visit to NCR ATLEOS plant in India

In September 2024, a technical visit was conducted at the NCR ATLEOS factory in Chennai, Mahindra World City, India. NCR ATLEOS is one of PLANAD's main partners in the banking sector, particularly ATMs.

Trainings

PLANAD continues to invest in employee training, with the following training courses provided in 2024.

- **Training on Strapex large volume strapping equipment** at SIGNODE Portugal
- **Training on Xerox multifunctional devices**, provided by Altron, in South Africa
- **Training in Marketing Management**, taught by Academia de Liderança e Gestão de Luanda
- **Governance, Risk and Compliance Course**, taught by Academia de Liderança e Gestão de Luanda
- **Fire Fighting Prevention Course**, taught by the National School of Civil Protection and Firefighters
- **Occupational Hygiene, Health and Safety Course**, taught by the Professional Training and Consulting Center
- **Professional training course on Emotional Intelligence in Conflict Management**, taught by Let's Talk Angola
- **Warehouse Manager professional training course**, taught by Let's Talk Angola
- **Professional training course in Automotive Fleet Management**, taught by Let's Talk Angola
- **Professional Training Course in Safety in the Operation of Auxiliary Cranes**, taught by ISQapave
- **Professional Training Course in Safety in Forklift Operation**, taught by ISQapave
- **Professional training course in Defensive Driving**, taught by ISQapave
- **Professional Training Course "General Labor Law Angola 2024"**, taught by ISQapave
- **Training "New General Labor Law"**, taught by Academia de Liderança e Gestão de Luanda



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